

Electricity Facts Label

Champion Energy Services, LLC DBA Hello Energy PUCT No. 10098

RESIDENTIAL SERVICE ⇒ Free Weekends

AEP Central

8/15/2019

Electricity Price	Average price per kilowatt-hour:									
	Average Monthly Use: AEP-Central (TCC):	500 kWh 13.8¢	1,000 kWh 13.8¢	2,000 kWh 13.8¢						
Other Key Terms and Questions	<p>The average price per kWh includes the applicable charges listed below and the PUC Assessment. Prices are exclusive of state and local sales taxes and the Gross Receipts Reimbursement. Average price calculation shown is based on a total consumption profile over a 12 month period assuming that 29% of usage occurs during weekends (12:00am Saturday through 11:59pm Sunday) and 71% of usage occurs during weekdays (Monday 12:00am – Friday 11:59pm). Your average price will vary based on usage as reported in interval data from your advanced meter.</p>									
	Hello Energy Charges		TDU Delivery Charges							
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Disclosure Chart	Type of Product		Variable Rate							
	Contract Term		None							
	Do I have a termination fee or any fees associated with terminating service?		None							
	Can my price change during the contract period?		Yes							
	If my price can change, how will it change and by how much?		The Energy Charge from Hello Energy will not change during your first daily billing cycle; however, during subsequent daily billing cycles your price may vary and have unlimited variability each day and at Hello Energy's discretion. The price applied in the first daily billing cycle may be different from the price in this EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.							
	What other fees may I be charged?		Please see your Terms of Service and your Prepaid Disclosure Statement for a list of both non-recurring and recurring charges.							
	Is this a pre-pay or pay in advance product?		Yes							
	Does Hello Energy purchase excess distributed renewable generation?		No							
	Renewable Content		14.1%							
	Statewide average for Renewable Content		19.1%							

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PUCT Certificate Number #10098

EFL Version: HE-EFL-Variable-Weekends-20190815